

AESTHETIC & IMPLANT DENTISTRY

To our valued patients,

Our patients are the center of our practice, and their health and well-being are our first priority. We want to address all your potential concerns regarding the Coronavirus (COVID-19) so you can be sure we are providing a safe environment for your dental care. We are monitoring the situation daily and following the guidelines published by the Centers for Disease Control and Prevention, as well as those of the World Health Organization.

All surfaces of our treatment rooms (equipment, cabinetry, chairs, and electronics) are thoroughly cleaned between patients with an EPA-approved, medical grade disinfectant spray and disinfecting wipes. All treatment providers are required to wash their hands between patients, and wear masks and gloves when interacting with patients. Our suction lines and water lines are cleaned daily with disinfectant. All instrumentation is sterilized in an autoclave using high pressure and temperatures, and our sterilization equipment is continually monitored for effectiveness by the University of Louisville School of Dentistry.

While we have always adhered to the strictest infection control protocols in the treatment areas, we have identified additional opportunities to minimize contamination in the non-clinical areas of our practice.

As an additional precaution, we are now cleaning all surfaces in the reception and other common areas every hour with antibacterial sprays and wipes. Any patient or staff member exhibiting signs of illness will be kept out of the office until symptoms resolve.

We acknowledge the potential consequences and severity of this situation, and want to ensure you we are taking every measure to maintain a safe and healthy practice to continue to provide your care throughout this period of concern. We are committed to responding with urgency and efficiency as circumstances surrounding the coronavirus continue to change.

Please do not hesitate to reach out to us with any additional questions or concerns, and thank you for your continued loyalty and support.

Thank you,

Dr. Sara Cummins, DMD and Team